

Taking the Measure of the Latest Rankings

How thousands of homes were assessed and 173 were selected for this issue

By Avery Comarow

Relatively few Americans see the inside of a nursing home. Even among those ages 85 and up, only about 1 out of 5 was a resident at some point in 2009. Still, on any given day, 1.5 million people are living in the nation's 16,000-plus nursing homes, and in a typical year more than 3.2 million Americans will spend at least some time in one. That's a lot of families who need to find good care, which is why last year *U.S. News* began ranking and displaying data about nearly every one. The entire rankings can be found at www.usnews.com/nursinghomes and are updated quarterly. The tables starting on Page 76 present the 173 best of the best; the Honor Roll (below) lists the 11 homes that have received perfect ratings for four consecutive quarters.

The *U.S. News* rankings rely on Nursing Home Compare (medicare.gov/NHCompare), a program run by the federal Centers for Medicare and Medicaid Services. CMS analyzes information on all homes enrolled in Medicare or Medicaid other than about 150 too new to provide data and gives them ratings of one to five stars overall. The homes also receive ratings of one to five stars in each of three areas: health inspections, nurse staffing, and measures of care. The 173 nursing homes featured here are the only ones that got an overall rating of five stars in the most recent CMS evaluation as well as either 15 or 14 stars in the three areas combined



Mary Jo Lewis is a resident of Mayview Convalescent Center, one of 11 Honor Roll homes.

(including five stars in health inspections).

At the Nursing Home Compare site, you can search for a specific home or for all homes in a particular state or within a certain distance of your city or ZIP code. But you can't assume that all five-star homes, or those with three or four stars, are of the same quality. There are so many homes in each rating—1,855 in the five-star and 3,661 in the four-star categories alone—that the range of performance is bound to be very wide. Nor can search terms be combined if, say, you want only five-star homes within 50 miles of a specific city.

America's Best Nursing Homes addresses these and other issues. Homes are presented in tiers within each star category, based on their total stars in all three of the major areas. The topmost tier, for example, consists only of five-star

homes that got 15 stars. The next tier down is five-star homes with 14 total stars, and so on. Within each tier, homes are listed alphabetically. If you're hunting for a home by state, region, city, or ZIP code and turn up too many to be readily managed, search terms can be combined in order to narrow the results to homes that have a religious affiliation, for example, or that accept Medicare residents. Or you can launch a multipronged search, perhaps for religiously affiliated five-star Medicare homes within 50 miles of a particular city.

All homes in the 50 states and the District of Columbia that are found in Nursing Home Compare are ranked; CMS cannot evaluate a small number that take only private-pay residents. Here are more details about the measures that go into the CMS ratings.

Health inspections. Because almost all nursing homes accept Medicare or Medicaid residents, they are regulated by the federal government as well as by the states in which they operate. State survey teams conduct health inspections on behalf of CMS about every 12 to 15 months. They also investigate health-related complaints from residents, their families, and other members of the public. "Health" is broadly defined, as is evident in the 180-some items on the checklist. Besides such matters as safety of food preparation and adequacy of infection control, the list covers such issues as medication management, residents' rights and quality of life, and proper skin care. A home's rating is based on the number of deficiencies, their seriousness, and their scope, meaning the relative number of residents who were or could have been affected. Deficiencies are counted that were identified during the three most recent health inspections and in investigations of public complaints in that time frame. State inspectors also check for compliance with fire safety rules, although their findings do not factor into the CMS ratings. Best Nursing Homes displays

Definitions

The following terms appear in the tables of top nursing homes that start on Page 76.

Homes with 15 stars

The federal Centers for Medicare and Medicaid Services gives nursing homes overall ratings of one star (worst) to five stars (best), based on star ratings in health inspections, nurse staffing, and various measures of care. Five-star homes that got the maximum of 15 stars across the three areas in the latest ratings appear in color in the tables on the following pages. The rest received 14 stars and also had to have five stars in health inspections.

Health & fire inspection deficiencies

The first number shows how many problems state inspectors found in the latest three inspections for compliance with Medicare and Medicaid standards for food safety, hiring practices, and other operational details. The second figure is the number of violations of safety standards set by the National Fire Protection Agency. Averages for all nursing homes in each state also are shown.

QUALITY MEASURES

Percent of high-risk residents with bedsores

If the skin breaks down and causes a bedsore (technically a "pressure sore"), infection can set in. The percentage reflects only high-risk residents—those who have limited mobility or are bedridden, malnourished, or comatose.

Percent of residents mostly confined to bed or chair

A high percentage may indicate that a home has an unusually large number of limited-mobility residents or that the home isn't making enough of an effort to get frail residents out of their beds and chairs. Long hours of immobility create an opportunity for pressure sores to develop.

Percent of residents physically restrained

Residents who are strapped into wheelchairs or otherwise secured can become weak, lose the ability to go to the bathroom without help, and develop pressure sores.

Percent of residents in moderate to severe pain

Nursing homes are supposed to ask residents if they are having pain and to minimize it if they are. This measure reflects moderate pain every day or severe pain any day during the week before the home turned in data.

Medicare, Medicaid

Indicates participation. Medicare pays at least some of the cost of recuperative care after a hospital stay of at least three days with a limit of 100 days per hospitalization. Medicaid covers a stay of any length for individuals who meet income requirements and are ineligible for or have exhausted their Medicare benefits.

Part of continuing-care community

A continuing-care retirement community provides a spectrum of care that changes over time according to residents' needs, from independent apartment living to assisted living to full-time nursing-home care. Generally costly, with a large upfront payment in addition to monthly fees.

Ownership

Nursing homes can be owned by for-profit corporations, nonprofit groups, religious bodies, and other types of organizations.

Honor Roll The 11 nursing homes listed alphabetically below, culled from more than 15,500 homes in the latest *U.S. News* America's Best Nursing Homes rankings, make up the new Honor Roll. Newly toughened standards require four straight quarters of perfect five-star ratings by the federal Centers for

Medicare and Medicaid Services in all three categories in which the agency evaluates nursing homes: health inspections, nurse staffing, and quality of care. Several Honor Roll homes are pediatric facilities, defined as nursing homes because they provide Medicaid-funded long-term care or skilled rehabilitation services.

Bethany Skilled Nursing Facility
Framingham, Mass.

Central Virginia Training Center
Lynchburg

Cokesbury Village
Hockessin, Del.

Dooley Center
Atchison, Kan.

Hannah B. G. Shaw Home for the Aged
Middleboro, Mass.

Home of the Innocents
Louisville, Ky.

Jeanne Jugan Residence
Newark, Del.

Lourdes Health Care Center
Wilton, Conn.

Mayview Convalescent Center
Raleigh, N.C.

**Rady Children's Hospital
Bernardy Center**
San Diego

**South Mountain
Restoration Center**
South Mountain, Pa.

the full range of health and fire inspection results online.

Nurse staffing. Even the best nursing care is not enough if there are too few nurses to spend much time with residents, so CMS determines average nursing time per patient per day. Homes report the average number of registered nurses, licensed practical nurses, licensed vocational nurses, and certified nurse aides who were on the payroll (agency temps are not counted) during the two weeks prior to the most recent health inspection and their number of hours worked. The information is compared with the average number of residents during the same period and crunched to determine the average number of minutes of nursing time residents got per day. A home had to provide at least 33 minutes per patient to receive five stars in the latest ratings. The actual numbers appear in the rankings online.

Quality measures. Nursing homes have to furnish the latest three quarters of clinical data showing the status of each individual Medicare and Medicaid resident in 19 indicators, such as the percentage of residents who had uri-

nary tract infections or who were physically restrained to keep from falling from a bed or a chair. The Best Nursing Homes rankings and Nursing Home Compare display data for each home on all 19. The ratings, however, are based on 10 that are considered the most valid and reliable, such as the two above and measures related to pain, bedsores, and mobility.

Good ratings or bad, CMS is adamant that they are only a place to start. Nothing substitutes for in-depth visits, when you can ask questions, observe residents and their families and caregivers, and sample the look and feel of a home. "There are many satisfied residents and families of residents in nursing homes ... at the one-star level," states an FAQ posted on the CMS website. And the FAQ emphasizes that "no resident should be moved solely on the basis of a nursing home's ratings. ... [Transferring] your loved one to a facility that has a higher rating should be balanced with the possible challenges of adjusting to a new nursing home." That is one of many hard truths about finding a home. ●

The Troubled Histories of Special-Focus Facilities

Among the 15,547 nursing homes in the full set of *U.S. News* rankings (at www.usnews.com/nursinghomes), 131 are tagged as "Special-Focus Facilities." Consider it a red flag. These homes have been singled out by the state where they operate and by the federal Centers for Medicare and Medicaid Services as nursing homes with long histories of sub-par or inconsistent health inspections. Here's more about SFFs:

What makes a nursing home an SFF?

A single problem, even a serious one such as spoiled food that sickens several residents, isn't enough. But similar findings in three consecutive inspections are one of three required SFF flags. The second is that a deficiency affected or could have affected many residents. The third is that

the problem remained unresolved on follow-up inspections.

What happens if the home doesn't improve?

It can lose its Medicare and Medicaid credentials and will have to shut down or rely entirely on private-pay residents.

Does 131 truly reflect the number of troubled homes?

Many more could and should be added to the SFF list, say nursing-home experts. But the roughly \$1 million budgeted as the federal share of the cost of the extra SFF analysis and monitoring will cover no more than 135 homes. Each state can designate a number of SFFs based on its total count of nursing homes. California, for example, can submit six homes (the maximum) and Vermont one.

Should I steer clear of an SFF?

Some nursing-home insiders say yes, but that may be difficult in a lightly populated area with few homes. If an SFF must be on your candidate list, come armed with tough questions. Ask a top administrator what is being done to get off (and stay off) the list. Ask what caused the problems and how the underlying causes have been addressed. If care was erratic because nurse turnover was out of sight, for instance, have steps been taken to make the nursing staff more willing to stay?

I see SFF homes with three stars. How is that possible?

The homes may have improved and are on the road to becoming "graduates," as CMS calls homes that have moved out of the SFF ranks.

Should I consider a home that has just graduated?

Graduating means that a home has acknowledged its problems, drawn up and executed an approved action plan, and shown clear improvement in two consecutive inspections. A new consciousness may have taken hold. But be on the alert if you're considering a recent graduate. Until only recently, it was a home with a history.

Should I remove my loved one from an SFF?

Not necessarily. Moving a resident who has grown used to the rhythms and routines of a home can be upsetting, even traumatic. If you are generally satisfied with the level of care, says CMS spokesperson Mary Kahn, stand careful watch. "One family member who is attentive and an activist," she says, "can go a long way toward ensuring their loved one receives good care."

-A.C.

America's Best Nursing Homes

Based on health inspections, amount of nursing care, and performance in a range of quality measures, the 173 nursing homes listed here scored five stars overall, the highest possible rating, in the latest evaluation by the federal Centers for Medicare and Medicaid Services. They also got five stars in all three rating categories—a total of 15 stars—or five stars in health inspections and a total of 14 stars.

Homes with 15 stars are in color; others have 14 stars.

Nursing home, city	Number of health & fire inspection deficiencies	Percent of residents				Medicare, Medicaid	Part of continuing-care community	Ownership
		With bedsores (high-risk residents)	Mostly confined to bed or chair	Physically restrained	In moderate to severe pain			
ALABAMA (state average)	(7, 4)	(9%)	(6%)	(2%)	(2%)			
Orchard Healthcare Center, Hayneville	2, 8	4%	4%	1%	0%	Both	No	For-profit
Glenwood Healthcare, Florence	1, 5	7%	5%	0%	1%	Both	No	For-profit
ARIZONA (state average)	(14, 4)	(10%)	(3%)	(3%)	(5%)			
Christian Care Nursing Center, Phoenix	3, 0	11%	2%	2%	2%	Both	No	Nonprofit (corporate)
Classic Residence by Hyatt at Grayhawk, Scottsdale	7, 2	NA	5%	0%	4%	Both	Yes	For-profit
Lingenfelter Center, Kingman	4, 2	1%	0%	0%	1%	Both	No	For-profit
Sonora at Splendido, Tucson	4, 3	NA	NA	NA	NA	Medicare	Yes	For-profit
ARKANSAS (state average)	(12, 2)	(10%)	(4%)	(5%)	(3%)			
North Hills Life Care and Rehabilitation, Fayetteville	4, 0	8%	0%	6%	1%	Both	No	For-profit
CALIFORNIA (state average)	(12, 6)	(12%)	(5%)	(7%)	(4%)			
Golden LivingCenter, Fresno	4, 4	NA	0%	0%	0%	Medicaid	No	For-profit
Rady Children's Hospital Bernardy Center, San Diego	4, 5	1%	0%	1%	1%	Medicaid	No	Nonprofit (corporate)
Community Care Center, Duarte	3, 2	NA	0%	0%	0%	Medicaid	No	For-profit
Crestwood Treatment Center, Fremont	4, 3	NA	0%	3%	6%	Medicaid	No	For-profit
Green Acres Lodge, Rosemead	4, 5	NA	0%	0%	0%	Both	No	For-profit
Hayes Convalescent Hospital, San Francisco	2, 1	2%	0%	10%	2%	Medicaid	No	For-profit
Hillcrest Manor Sanitarium, National City	7, 4	NA	0%	0%	0%	Both	No	For-profit
Martinez Convalescent Hospital, Martinez	3, 6	4%	10%	7%	1%	Both	No	For-profit
Mercy Retirement and Care Center, Oakland	0, 1	3%	0%	0%	2%	Both	No	Nonprofit (corporate)
Parkside Special Care Center, El Cajon	8, 12	0%	0%	4%	1%	Both	No	For-profit
Providence St. Elizabeth Care, North Hollywood	3, 0	4%	1%	0%	2%	Both	No	Nonprofit (church-related)
St. Joseph's Health and Retirement Center, Ojai	2, 2	6%	3%	0%	3%	Both	No	Nonprofit (church-related)
Whittier Hospital Medical Center, Whittier	6, 1	0%	0%	0%	8%	Both	No	For-profit
Windsor Manor, Glendale	5, 8	2%	0%	0%	2%	Both	Yes	Nonprofit (corporate)
CONNECTICUT (state average)	(11, 3)	(9%)	(2%)	(2%)	(3%)			
Essex Meadows Health Center, Essex	2, 1	2%	0%	1%	0%	Medicare	Yes	For-profit
Holy Spirit Health Care, Putnam	0, 1	NA	5%	0%	10%	Both	No	Nonprofit (other)
Lourdes Health Care Center, Wilton	0, 0	6%	2%	0%	3%	Both	No	Nonprofit (corporate)
Matulaitis Nursing Home, Putnam	0, 3	5%	0%	0%	1%	Both	No	Nonprofit (corporate)
Pierce Memorial Baptist Home, Brooklyn	2, 2	0%	0%	0%	1%	Both	Yes	Nonprofit (church-related)
St. Joseph Residence, Enfield	0, 0	9%	0%	0%	1%	Both	No	Nonprofit (corporate)
Westview Nursing Care and Rehabilitation, Dayville	6, 1	8%	0%	0%	1%	Both	No	For-profit
Filosa for Nursing and Rehabilitation, Danbury	1, 0	3%	0%	0%	4%	Both	No	For-profit
Hancock Hall, Danbury	1, 0	5%	1%	0%	4%	Both	No	For-profit
River Glen Health Care Center, Southbury	5, 0	5%	4%	1%	2%	Both	No	For-profit
DELAWARE (state average)	(16, 3)	(10%)	(4%)	(1%)	(3%)			
Cokesbury Village, Hockessin	1, 4	2%	1%	0%	0%	Medicare	Yes	Nonprofit (corporate)
Jeanne Jugan Residence, Newark	6, 1	NA	0%	0%	2%	Medicaid	Yes	Nonprofit (corporate)
Exceptional Care for Children, Newark	3, 3	0%	6%	NA	0%	Medicaid	No	Nonprofit (corporate)

For contact information, go to www.usnews.com/nursinghomes.

Note: Homes are in alphabetical order within 15-star and 14-star groups. NA: not available or not applicable. Source: Centers for Medicare and Medicaid Services

AMERICA'S BEST NURSING HOMES

Nursing home, city	Number of health & fire inspection deficiencies	Percent of residents				Medicare, Medicaid	Part of continuing-care community	Ownership
		With bedsores (high-risk residents)	Mostly confined to bed or chair	Physically restrained	In moderate to severe pain			
FLORIDA (state average)	(11, 2)	(12%)	(3%)	(5%)	(3%)			
Palace at Kendall Nursing and Rehabilitation, Miami	2, 0	9%	1%	3%	1%	Both	No	For-profit
Pines Nursing Home 77, North Miami	1, 2	9%	4%	0%	0%	Both	No	For-profit
GEORGIA (state average)	(7, 3)	(11%)	(7%)	(4%)	(4%)			
D. Scott Hudgens Center for Skilled Nursing, Suwanee	1, 2	NA	3%	0%	0%	Both	No	Nonprofit (corporate)
HAWAII (state average)	(10, 1)	(8%)	(7%)	(1%)	(2%)			
Hale Ola Kino, Honolulu	5, 0	0%	0%	0%	5%	Both	No	For-profit
Island Nursing Home, Honolulu	6, 0	1%	6%	2%	3%	Both	No	For-profit
Kauai Veterans Memorial Hospital, Waimea	3, 0	NA	0%	0%	0%	Both	No	Government
IDAHO (state average)	(12, 3)	(8%)	(3%)	(3%)	(4%)			
Mountain Valley Care and Rehabilitation Center, Kellogg	1, 0	4%	1%	0%	1%	Both	No	For-profit
ILLINOIS (state average)	(9, 6)	(14%)	(2%)	(3%)	(4%)			
Clark-Lindsey Village, Urbana	0, 3	NA	NA	NA	NA	Medicare	Yes	Nonprofit (corporate)
Prairieview Nursing Unit, Barrington	1, 8	NA	NA	NA	NA	Medicare	Yes	For-profit
Carlton at the Lake, Chicago	4, 1	15%	1%	0%	6%	Both	No	For-profit
Marianjoy Rehabilitation Hospital, Wheaton	0, 15	NA	NA	NA	NA	Both	No	Nonprofit (church-related)
Memorial Care Center, Belleville	4, 0	NA	0%	0%	1%	Both	No	Nonprofit (other)
Selfhelp Home, Chicago	4, 4	15%	0%	0%	1%	Both	No	Nonprofit (other)
St. Mary's Home, Chicago	1, 2	3%	0%	1%	3%	Medicaid	No	Nonprofit (corporate)
Walker Nursing Home, Virginia	0, 0	4%	2%	0%	2%	Both	No	For-profit
INDIANA (state average)	(13, 6)	(11%)	(3%)	(3%)	(3%)			
Village of Heritage, Monroeville	1, 7	13%	1%	0%	1%	Both	No	Government
St. Johns Home for the Aged, Evansville	4, 6	6%	0%	2%	17%	Medicaid	No	Nonprofit (corporate)
IOWA (state average)	(9, 7)	(7%)	(1%)	(1%)	(4%)			
Davis Center, Bloomfield	0, 5	NA	2%	0%	13%	Medicaid	No	For-profit
Genesis Medical Center, De Witt	0, 4	13%	1%	0%	1%	Medicaid	No	Nonprofit (other)
Monroe Care Center, Albia	0, 9	2%	0%	0%	1%	Both	No	For-profit
Pleasant View Home, Albert City	1, 3	2%	0%	1%	0%	Both	No	For-profit
Riceville Family Care and Therapy Center, Riceville	1, 5	9%	0%	1%	4%	Both	No	Nonprofit (corporate)
Westview Care Center, Britt	0, 3	3%	0%	0%	1%	Both	No	For-profit
KANSAS (state average)	(12, 6)	(9%)	(1%)	(0%)	(4%)			
Dooley Center, Atchison	4, 5	NA	0%	0%	8%	Medicaid	No	Nonprofit (corporate)
Grisell Memorial Hospital, Ransom	2, 4	9%	1%	0%	1%	Medicaid	No	Government
Wichita County Health Center, Leoti	0, 4	NA	0%	0%	1%	Medicaid	No	Government
Anderson County Hospital, Garnett	4, 1	NA	0%	0%	1%	Medicaid	No	Nonprofit (corporate)
Golden LivingCenter, Cottonwood Falls	1, 8	6%	0%	0%	3%	Both	No	For-profit
Hilltop Manor, Cunningham	0, 0	0%	0%	0%	1%	Medicaid	No	For-profit
St. Luke Living Center, Marion	4, 1	5%	0%	0%	5%	Medicaid	No	Government
KENTUCKY (state average)	(7, 3)	(11%)	(8%)	(5%)	(3%)			
Home of the Innocents, Louisville	0, 4	4%	0%	4%	1%	Both	No	Nonprofit (corporate)
LOUISIANA (state average)	(11, 3)	(17%)	(9%)	(7%)	(4%)			
Lane Regional Medical Center, Zachary	2, 0	NA	NA	NA	NA	Medicare	No	Government
Christwood, Covington	2, 0	9%	5%	0%	NA	Medicare	Yes	Nonprofit (corporate)

For contact information, go to www.usnews.com/nursinghomes.

Note: Homes are in alphabetical order within 15-star and 14-star groups. NA: not available or not applicable. Source: Centers for Medicare and Medicaid Services

AMERICA'S BEST NURSING HOMES

Nursing home, city	Number of health & fire inspection deficiencies	Percent of residents				Medicare, Medicaid	Part of continuing-care community	Ownership
		With bedsores (high-risk residents)	Mostly confined to bed or chair	Physically restrained	In moderate to severe pain			
MAINE (state average)	(9, 2)	(8%)	(4%)	(1%)	(3%)			
Charles A. Dean Memorial Hospital, Greenville	0, 0	0%	0%	0%	1%	Both	No	Nonprofit (other)
Piper Shores, Scarborough	0, 0	4%	0%	0%	2%	Both	Yes	Nonprofit (corporate)
Sunrise Care Facility, Jonesport	4, 0	4%	3%	0%	0%	Both	No	Nonprofit (corporate)
Oceanview Nursing Home, Lubec	5, 1	0%	5%	0%	0%	Both	No	For-profit
St. Joseph Nursing Home, Frenchville	4, 2	1%	13%	0%	21%	Both	No	For-profit
MARYLAND (state average)	(12, 5)	(13%)	(5%)	(2%)	(1%)			
Maria Health Care Center, Baltimore	0, 0	6%	8%	0%	0%	Both	No	Nonprofit (church-related)
Crawford Retreat, Baltimore	2, 0	0%	0%	0%	0%	Medicaid	No	For-profit
Heron Point of Chestertown, Chestertown	3, 5	3%	0%	0%	0%	Medicare	Yes	Nonprofit (corporate)
Sacred Heart Home, Hyattsville	4, 0	2%	1%	0%	0%	Medicaid	No	Nonprofit (church-related)
St. Vincent Care Center, Emmitsburg	1, 1	7%	0%	0%	0%	Both	No	Nonprofit (other)
MASSACHUSETTS (state average)	(7, 3)	(9%)	(1%)	(4%)	(2%)			
Bethany Skilled Nursing Facility, Framingham	0, 3	2%	0%	1%	1%	Both	No	Nonprofit (corporate)
Golden LivingCenter, Chestnut Hill	2, 0	5%	0%	0%	0%	Medicare	No	For-profit
Hannah B.G. Shaw Home for the Aged, Middleboro	0, 0	0%	0%	5%	0%	Both	No	Nonprofit (corporate)
Coleman House, Northborough	0, 0	9%	0%	0%	4%	Both	No	For-profit
Countryside Nursing Home, Framingham	0, 0	2%	0%	2%	0%	Medicaid	No	For-profit
Daniels House Nursing Home, Reading	3, 0	2%	1%	0%	0%	Medicaid	No	For-profit
Duxbury House Nursing Home, Duxbury	0, 0	NA	0%	3%	0%	Medicaid	No	For-profit
Golden LivingCenter, Melrose	2, 0	6%	0%	0%	0%	Both	No	For-profit
Heywood Transitional Care Center, Gardner	0, 0	NA	NA	NA	NA	Both	No	Nonprofit (corporate)
Lafayette Rehabilitation and Skilled Nursing Facility, Marblehead	0, 0	12%	1%	2%	0%	Both	No	Nonprofit (corporate)
Mayflower Place Nursing Center, West Yarmouth	0, 0	7%	2%	0%	5%	Both	Yes	For-profit
New England Pediatric Care, North Billerica	0, 0	7%	0%	12%	0%	Medicaid	No	For-profit
Pope Nursing Home, Weymouth	0, 0	1%	6%	12%	0%	Both	No	For-profit
Seven Hills Pediatric Center, Groton	0, 4	0%	0%	1%	0%	Medicaid	No	Nonprofit (corporate)
Tuell Nursing Home, Melrose	2, 0	0%	1%	0%	0%	Both	No	For-profit
William B. Rice Eventide Home, Quincy	0, 2	5%	1%	0%	1%	Both	No	Nonprofit (corporate)
MICHIGAN (state average)	(12, 7)	(10%)	(3%)	(3%)	(3%)			
Baraga County Memorial Hospital, L'Anse	6, 1	6%	0%	0%	5%	Both	No	Government
Beaconshire Nursing Centre, Detroit	3, 14	9%	2%	16%	2%	Both	No	For-profit
Bortz Health Care on Green Lake, Orchard Lake	4, 8	5%	2%	5%	0%	Both	No	For-profit
Marlette Regional Hospital, Marlette	9, 10	4%	1%	0%	0%	Both	No	Nonprofit (corporate)
Marycrest Manor, Livonia	8, 11	12%	0%	9%	7%	Both	No	Nonprofit (corporate)
MINNESOTA (state average)	(11, 3)	(6%)	(1%)	(1%)	(3%)			
Haven Homes of Maple Plain, Maple Plain	2, 0	5%	0%	0%	2%	Both	No	Nonprofit (corporate)
MISSISSIPPI (state average)	(8, 2)	(11%)	(8%)	(6%)	(3%)			
Mississippi Care Center of Dekalb, De Kalb	0, 0	4%	17%	0%	0%	Both	No	For-profit
Baptist Memorial Hospital, Columbus	0, 1	NA	NA	NA	NA	Medicare	No	Nonprofit (corporate)
MISSOURI (state average)	(11, 5)	(11%)	(2%)	(4%)	(4%)			
Lutheran Senior Services at Breeze Park, Saint Charles	3, 0	NA	6%	0%	NA	Both	Yes	Nonprofit (church-related)
Friendship Village of South County, Saint Louis	1, 1	NA	NA	NA	NA	Both	Yes	Nonprofit (corporate)
Heisinger Lutheran Home, Jefferson City	2, 4	NA	NA	NA	NA	Both	Yes	Nonprofit (church-related)
Macon Health Care Center, Macon	0, 0	0%	0%	0%	2%	Both	No	For-profit
MONTANA (state average)	(8, 9)	(8%)	(2%)	(2%)	(4%)			
Montana Mental Health Nursing Home, Lewistown	4, 0	13%	0%	7%	3%	Medicaid	No	Government

For contact information, go to www.usnews.com/nursinghomes.

Note: Homes are in alphabetical order within 15-star and 14-star groups. NA: not available or not applicable. Source: Centers for Medicare and Medicaid Services

AMERICA'S BEST NURSING HOMES

Nursing home, city	Number of health & fire inspection deficiencies	Percent of residents					Medicare, Medicaid	Part of continuing-care community	Ownership
		With bedsores (high-risk residents)	Mostly confined to bed or chair	Physically restrained	In moderate to severe pain				
WIBAUX COUNTY									
Wibaux County Nursing Home, Wibaux	2, 0	5%	0%	0%	0%	Both	No	Government	
NEBRASKA (state average)	(7, 6)	7%	1%	1%	4%				
Brookstone Meadows Rehabilitation and Care Center, Elkhorn	2, 4	14%	0%	0%	2%	Both	No	For-profit	
Golden LivingCenter, Wausa	7, 2	6%	0%	2%	0%	Both	No	For-profit	
Heritage Crossings, Geneva	1, 9	0%	0%	0%	2%	Both	No	For-profit	
Parkside Manor, Stuart	0, 1	3%	1%	0%	3%	Both	No	Government	
NEVADA (state average)	(12, 3)	12%	8%	4%	5%				
Nevada State Veterans Home, Boulder City	2, 1	7%	3%	3%	3%	Both	No	Government	
NEW HAMPSHIRE (state average)	(6, 7)	7%	2%	1%	2%				
St. Teresa Rehabilitation and Nursing Center, Manchester	2, 4	5%	1%	0%	2%	Both	No	Nonprofit (church-related)	
NEW JERSEY (state average)	(8, 3)	15%	3%	3%	2%				
Holy Name Friary, Ringwood	0, 0	NA	0%	0%	3%	Both	No	Nonprofit (church-related)	
Van Dyk Manor of Ridgewood, Ridgewood	1, 0	9%	4%	0%	1%	Medicare	No	Nonprofit (corporate)	
NEW MEXICO (state average)	(7, 5)	(11%)	(2%)	(5%)	(5%)				
Miners Colfax Medical Center, Raton	4, 7	NA	0%	0%	4%	Medicaid	No	Government	
NEW YORK (state average)	(7, 3)	(13%)	(1%)	(3%)	(2%)				
Jeanne Jugan Residence, Bronx	0, 2	3%	0%	0%	0%	Both	No	Nonprofit (corporate)	
Our Lady of Hope Residence, Latham	0, 1	9%	5%	0%	0%	Both	No	Nonprofit (corporate)	
Westchester Meadows, Valhalla	2, 1	0%	0%	0%	0%	Both	Yes	Nonprofit (corporate)	
Amsterdam Nursing Home, New York	2, 8	6%	0%	0%	2%	Both	No	Nonprofit (corporate)	
Canterbury Woods, Williamsville	2, 2	3%	0%	0%	6%	Both	Yes	Nonprofit (corporate)	
Casa Promesa, Bronx	1, 4	NA	1%	0%	14%	Both	No	Nonprofit (corporate)	
Dr. William O. Benenson Rehabilitation Pavilion, Flushing	0, 2	28%	0%	1%	2%	Both	No	For-profit	
Kaleida Health Degraff Memorial Hospital, North Tonawanda	5, 2	11%	2%	0%	0%	Both	No	Nonprofit (corporate)	
Kendal on Hudson, Sleepy Hollow	1, 2	0%	14%	0%	9%	Both	Yes	Nonprofit (corporate)	
Peconic Landing at Southold, Greenport	0, 0	NA	0%	4%	1%	Both	Yes	Nonprofit (corporate)	
NORTH CAROLINA (state average)	(5, 4)	(11%)	(8%)	(3%)	(3%)				
Mayview Convalescent Center, Raleigh	2, 2	2%	3%	2%	4%	Both	Yes	For-profit	
Chowan Hospital, Edenton	0, 1	12%	0%	0%	3%	Both	No	Nonprofit (corporate)	
Givens Health Center, Asheville	0, 6	4%	1%	1%	0%	Both	Yes	Nonprofit (corporate)	
J. Arthur Doshier Memorial Hospital, Southport	0, 2	10%	5%	0%	1%	Both	No	Government	
NORTH DAKOTA (state average)	(6, 2)	(7%)	(2%)	(1%)	(3%)				
Dakota Alpha, Mandan	3, 1	NA	0%	0%	6%	Both	No	Nonprofit (corporate)	
OHIO (state average)	(9, 5)	(11%)	(4%)	(4%)	(6%)				
Countryside Continuing Care Center, Fremont	3, 7	8%	0%	10%	0%	Both	No	For-profit	
Morris Nursing Home, Bethel	0, 2	5%	6%	4%	0%	Both	No	For-profit	
Rae Ann Suburban, Westlake	0, 0	9%	2%	6%	3%	Both	No	For-profit	
Ruffing Family Care Center, Tiffin	2, 0	2%	9%	1%	2%	Both	No	For-profit	
Summa Barberton Hospital, Barberton	2, 0	NA	NA	NA	NA	Both	No	Nonprofit (corporate)	
Swan Creek Health Care Center, Toledo	3, 2	0%	0%	0%	1%	Both	Yes	Nonprofit (corporate)	
Twin Oaks Care Center, Mansfield	0, 1	3%	0%	0%	0%	Both	No	For-profit	
Vancrest of Delphos, Delphos	0, 10	4%	0%	0%	3%	Both	No	For-profit	
OREGON (state average)	(8, 5)	(10%)	(7%)	(4%)	(5%)				
Cornerstone Care Option, Portland	0, 0	11%	3%	3%	3%	Medicaid	No	For-profit	
Lake District Hospital, Lakeview	0, 7	7%	3%	0%	9%	Both	No	Government	

Nursing home, city	Number of health & fire inspection deficiencies	Percent of residents					Medicare, Medicaid	Part of continuing-care community	Ownership
		With bedsores (high-risk residents)	Mostly confined to bed or chair	Physically restrained	In moderate to severe pain				
OREGON (CONTINUED) (state average)	(8, 5)	(10%)	(7%)	(4%)	(5%)				
Providence Child Center, Portland	1, 0	6%	0%	81%	3%	Medicaid	No	For-profit	
Rose City Nursing Home, Portland	1, 2	NA	0%	0%	2%	Medicaid	No	For-profit	
PENNSYLVANIA (state average)	(8, 7)	(11%)	(3%)	(2%)	(3%)				
Crosslands, Kennett Square	0, 0	8%	3%	0%	0%	Medicare	Yes	Nonprofit (corporate)	
South Mountain Restoration Center, South Mountain	0, 5	7%	6%	0%	1%	Both	No	Government	
Calvary Fellowship Homes, Lancaster	0, 6	11%	1%	6%	1%	Both	Yes	Nonprofit (corporate)	
Foulkeways at Gwynedd, Gwynedd	3, 11	4%	17%	0%	1%	Medicare	Yes	Nonprofit (corporate)	
Thornwald Home, Carlisle	2, 4	6%	0%	0%	1%	Both	Yes	Nonprofit (corporate)	
Waverly Heights, Gladwyne	0, 5	6%	1%	7%	8%	Medicare	Yes	Nonprofit (corporate)	
Westminster Woods at Huntingdon, Huntingdon	4, 0	9%	1%	0%	3%	Both	Yes	Nonprofit (corporate)	
RHODE ISLAND (state average)	(5, 2)	(10%)	(2%)	(1%)	(2%)				
St. Elizabeth Home, East Greenwich	0, 0	6%	1%	0%	0%	Both	No	Nonprofit (corporate)	
Sunny View Nursing Home, Warwick	0, 0	9%	5%	0%	0%	Both	No	For-profit	
SOUTH DAKOTA (state average)	(6, 2)	(11%)	(1%)	(1%)	(4%)				
Platte Care Center, Platte	0, 1	5%	0%	0%	1%	Medicaid	No	Nonprofit (corporate)	
TENNESSEE (state average)	(6, 4)	(11%)	(7%)	(6%)	(3%)				
Mission Convalescent Home, Jackson	0, 5	11%	2%	0%	1%	Both	No	Nonprofit (corporate)	
Siskin Hospital Subacute Rehabilitation, Chattanooga	0, 1	NA	NA	NA	NA	Both	No	Nonprofit (corporate)	
TEXAS (state average)	(8, 5)	(11%)	(5%)	(2%)	(3%)				
Goodall Witcher Nursing Facility, Clifton	2, 6	NA	5%	0%	7%	Medicaid	No	Nonprofit (corporate)	
Leonard Manor, Leonard	2, 7	4%	11%	2%	1%	Both	No	For-profit	
Trinity Terrace, Fort Worth	1, 3	NA	4%	0%	1%	Medicare	Yes	Nonprofit (corporate)	
Wesley Court Methodist Retirement Community, Abilene	1, 0	NA	2%	0%	2%	Medicare	Yes	Nonprofit (corporate)	
UTAH (state average)	(7, 6)	(9%)	(3%)	(7%)	(7%)				
Brighton Gardens of Salt Lake, Salt Lake City	2, 4	5%	7%	0%	1%	Medicare	No	For-profit	
VERMONT (state average)	(9, 2)	(10%)	(4%)	(1%)	(3%)				
Derby Green Nursing Home, Derby	6, 0	8%	8%	0%	0%	Both	No	Nonprofit (corporate)	
Wake Robin-Linden Nursing Home, Shelburne	1, 0	3%	0%	0%	2%	Medicare	Yes	Nonprofit (corporate)	
VIRGINIA (state average)	(10, 4)	(12%)	(6%)	(1%)	(3%)				
Central Virginia Training Center, Lynchburg	3, 1	0%	0%	0%	1%	Both	No	Government	
King's Grant Retirement Community, Martinsville	4, 6	8%	0%	0%	3%	Medicaid	Yes	Nonprofit (corporate)	
Oakwood Nursing and Rehabilitation Center, Virginia Beach	4, 0	7%	1%	0%	6%	Both	No	For-profit	
Shenandoah Valley Westminster-Canterbury, Winchester	0, 4	0%	1%	0%	7%	Both	Yes	Nonprofit (church-related)	
Snyder Nursing Home, Salem	0, 5	3%	2%	0%	1%	Medicaid	No	Nonprofit (corporate)	
St. Joseph's Home, Richmond	0, 8	13%	3%	3%	3%	Medicaid	No	Nonprofit (corporate)	
Summit Square, Waynesboro	2, 0	NA	2%	0%	3%	Medicaid	Yes	Nonprofit (church-related)	
WASHINGTON (state average)	(11, 4)	(11%)	(5%)	(2%)	(5%)				
Riverview Lutheran Care Center, Spokane	1, 1	3%	3%	0%	1%	Both	Yes	Nonprofit (corporate)	
Delta Rehabilitation Center, Snohomish	5, 0	2%	1%	9%	1%	Both	No	For-profit	
WEST VIRGINIA (state average)	(12, 3)	(12%)	(6%)	(2%)	(3%)				
St. Joseph's Hospital, Buckhannon	6, 0	NA	0%	0%	1%	Both	No	Nonprofit (church-related)	
WISCONSIN (state average)	(9, 6)	(9%)	(1%)	(1%)	(3%)				
Luther Midelfort Northland, Barron	0, 4	NA	0%	0%	0%	Medicaid	No	Nonprofit (corporate)	

For contact information, go to www.usnews.com/nursinghomes.

Note: Homes are in alphabetical order within 15-star and 14-star groups. NA: not available or not applicable. Source: Centers for Medicare and Medicaid Services